

**HUMBOLDT GENERAL HOSPITAL
DISTRICT BOARD OF TRUSTEES
APRIL 19, 2018 MEETING
SARAH WINNEMUCCA CONFERENCE ROOM**

BOARD PRESENT:

JoAnn Casalez, Chairman
Michelle Miller, Secretary
Bill Hammargren, Member
Jennifer Hood, Member
Richard Cook, Member
Ken Tipton, County Comm. Member

Kent Maher, Legal Counsel

BOARD ABSENT:

MEDICAL STAFF PRESENT:

B. Leonard Perkinson, M.D.

STAFF PRESENT:

Arthur Frable, CEO
Sandi Lehman, CFO
Darlene Bryan, DON
Rose Green, HR Director
Mike Bell, IT Director
Theresa Bell, Materials Management Manager
Pam Wickisser, Clinic Manager
Bryn Echevarria, Radiology Manager
Shauna Barsanti, Business Office Manager
Dave Simsek, Pharmacy Manager
Dan Clack, Respiratory Manager
Alicia Wogan, Executive Assistant
Billie Lucero, Wellness Coordinator
Fergus Laughridge, EMS
Jeanette Grannis, PAD
Duane Grannis, Maintenance

GUESTS:

Mike Sheppard (Owners Representative), Ashley Maden (Humboldt Sun), Gene Hunt, Joel Murphy, Melissa Murphy, Caroline Clack, and Lewis Trout.

CALL TO ORDER:

Board chairman Casalez called the April 19, 2018 board meeting to order at 5:32 p.m.

PUBLIC COMMENT:

Lewis Trout commented on the review procedure and the performance of Administrator Frable and his management style of gathering facts, addressing programs and looking at opportunities.

Joel Murphy stated the since Administrator Frable has been here, he has been very reachable, and it's refreshing to have the access.

BUSINESS ITEMS-OTHER REPORTS:

1. District Administration / Humboldt General Hospital administrator-chief executive officer Arthur H. Frable job performance since date of hire to present date which will include discussion and evaluation of: character; professional competence; alleged misconduct; physical or mental health; financial management and control; budgeting and utilization of resources; quality of care and services; human resource management; leadership and administrative performance; operational and performance management; strategic planning; board relations and communications; medical staff, physician, professional staff and staff relations; community and external relations; professional development; and, ability to work cooperatively and constructively with the stakeholders and the community served by the

hospital / recommendations for administrative action involving employment / terms and conditions of employment agreement / Board of Trustees

Board Chairman Casalez asked for remarks from the board.

Board member Miller recited a list of the things she sees as growth, including reducing the number of contracts, the increase in hospital utilization, employment of an OBGYN physician, the manner of conducting strategic planning, keeping the board informed, securing a new audit company, revising the billing statements, the changes in the reports, and the ability of board members to contact the Administrator for answers to questions.

Dr. Perkinson, speaking on behalf of the medical staff, said historically medical staff and administration are at odds, it happens at all hospitals. Perkinson said a number of medical staff members have expressed that they are pleased with the direction the hospital is going. He appreciates being able to approach the CEO and believes he supports better patient care.

Board member Hood felt the Administrator would be a bridge builder and over the past six months she has seen that happen and is pleased.

Board member Hammargren commented on the preparation the Administrator has provided for the work on the communication center and appreciates that he contacts board members to ask questions. Hammargren said he believes the priority matters are resolving the concerns with ER and the relationship with HRG. Hammargren said the lab fees are something he believes should be addressed. Hammargren noted there are many little things that the Administrator can delegate, which will leave him free to work on the bigger projects. Administrator Frable indicated he plans to go over the strategic plan at the next board meeting and the lab concerns will be addressed. Frable also indicated he is working to obtain answers on the ER matters. Board member Miller echoed Hammargren comments and believes the board should focus on billing matters.

Board member Tipton stated most staff members are happier; the Administrator has communicated with the community as well, and Tipton appreciates his openness.

Board member Cook said he agrees with everything that has been stated but believes the organization can do much better and that changes are needed.

Board Chairman Casalez said she appreciates the reaching out to the community which has made a significant impact on the image of HGH. Casalez said going forward, the seven (7) CEO goals need to be addressed routinely to monitor for improvement. Casalez agrees with Tipton that the Administrator issue is fixed but there are other issues that need to be addressed. Casalez also indicated that delegation would be beneficial and should be done with the staff reporting back to the Administrator. Casalez is excited for the next six months and understands the challenges of dealing with a board that have different ideas and perspectives.

Administrator Frable commented that he understands and appreciates the comments about the delegation and explained he always has a plan and is prepared to make decisions and to adjust to changes in the situation. The credit for the OBGYN physician should go to Interim Administrator Darlene Bryan. Frable noted that the month of March was the second highest revenue month in the history of the organization. Frable said he enjoys his job and appreciates the compliments.

Board chairman Casalez commented that the probationary period is over and the board will continue with the CEO contract. No action was taken.

PUBLIC COMMENT:

Lewis Trout stated expressed his agreement with the process and offered his view on lab fees and pharmacy expansion.

Board chairman Casalez adjourned the April 19, 2018 meeting of the Humboldt County Hospital District Board of Trustees at 6:08 p.m.

APPROVED:

ATTEST:

JoAnn Casalez, Board Chairman

Alicia Wogan, Administrative Assistant